

Easy Hang

Privacy Policy

This privacy policy explains how EASY HANG LIMITED ("we" or "us") collects, uses, shares, and protects your personal data. It also explains your rights in relation to the personal data we hold about you.

This website is owned and operated by EASY HANG LIMITED, a company registered in England and Wales under company number 12897424. Our registered address is Fifth Floor, 167-169 Great Portland Street, London, United Kingdom, W1W 5PF.

Information we collect

We collect personal data when you:

- Make a purchase on our website
- Contact us via email or our contact form
- Interact with us on social media

The types of personal data we may collect includes:

- Contact details - your name, email address, phone number
- Payment information - billing address, payment card details
- Order information - what you purchased, when and where it was shipped
- Communications with us - including notes from phone calls, email conversations

We use cookies that are necessary for our website to function properly and collect anonymous information about how you use our website.

How we use your personal data

We use your personal data:

- To provide products and services you have ordered
- To respond to your inquiries
- To send marketing communications that you have consented to receive
- To understand how our customers use our website and products so we can improve them
- For fraud prevention purposes
- To comply with legal and regulatory obligations

Who we share your personal data with

We do not sell or share your personal data with third parties for marketing purposes.



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We may share your data with third party service providers we've contracted to provide services on our behalf, such as payment processors, shipping companies, mail carriers, or web hosting providers. These companies are authorised to use your personal information only as necessary to provide these services to us.

We may also disclose personal data to law enforcement, government officials, or other third parties when required to comply with legal process or meet national security requirements.

Your rights over your personal data

You have the right to request:

- Access to the personal data we hold about you
- The correction of inaccurate or incomplete data we hold about you
- That we stop using your personal data for direct marketing purposes
- That we erase your personal data in certain circumstances

If you wish to exercise any of these rights, please contact us using the contact details at the end of this policy.

How we protect your personal data

We take data security seriously and use appropriate technologies and procedures to protect personal data. Our policies and procedures are aligned with UK data protection laws and regulations.

When we use third party service providers to process your personal data on our behalf, we require them to use appropriate measures to protect your personal data as well.

International data transfers

As we use service providers based in countries outside of the UK, your personal data will be transferred outside the UK in order to provide you with our products and services.

We'll always take steps to ensure that any international transfer of information is carefully managed to protect your rights and interests:

- We'll only transfer your personal data to countries recognized as providing an adequate level of legal protection or where we can be satisfied that alternative arrangements are in place to protect your privacy rights.
- Transfers to service providers will be protected by contractual commitments and where required, further assurances such as certification schemes like the EU - US Privacy Shield for our US-based service partners.



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How long we keep your personal data

We retain your personal information for as long as required to fulfill the purposes outlined in this privacy policy, unless a longer retention period is required or permitted by law.

How to contact us

If you have any questions about this privacy policy or your rights, you can contact us by:

- Email at queries@easyhang.co

Changes to this policy

We may modify this privacy policy from time to time. We'll post the most current version on our website. If we make significant changes, we'll provide a more prominent notice by adding a notice on our website homepage or by sending you an email.

